

# Lean Six Sigma Green Belt

Training Program Brochure

## **Program Introduction**

In its purest form, Lean Six Sigma is about leveraging the principles and tools of science to abate business risk – at all levels of an enterprise. With this in mind, we can view the practice of Lean Six Sigma (LSS) from four different altitudes. At its highest level, LSS is a strategic vision that epitomizes business success. Second, it is a tactical system of project management that optimizes the control function of a commercial or industrial enterprise.

Third, it's a scientific approach for minimizing or eliminating certain forms of business risk commonly associated with the operation of critical processes. Fourth, it is a personal way of thinking that unites the power of deductive reasoning with the benefits commonly associated with data-driven decision making.

## **Program Rationale**

Today, more than ever before, organizations of all types are questing for top and bottom line improvement. This journey is no longer considered a side-bar activity; rather, it is now viewed as a critical business imperative. Of course, this means that business executives must find new and innovative ways to reduce their total cost structure, improve capability and increase capacity, but done so without capital investment. These executives also understand that, to achieve this mission, they must improve their core processes, yet done so in an economical, repeatable and verifiable way. Naturally, the realization of this grand vision requires individuals that have the capability to yield beneficial change in a relatively short period of time. When leaders of this calibre are enabled by the power of Lean Six Sigma, quantum business improvements are not only possible, but highly probable.

## **Program Description**

The SSMI® Lean Six Sigma Green Belt Training Program is intended to develop technical leaders that are capable of propelling their respective organizations toward best-in-class status by reducing costs, improving cycle times, eliminating defects, eliminating variation and significantly increasing customer satisfaction.

Green Belts are highly trained practitioners who possess the technical knowledge and skills that are necessary to facilitate breakthrough improvements in key processes that support the overall business aims and operational goals of an enterprise. In summary, Green Belts are individual contributors or front line managers that:

- Serve as change agents, internal consultants, mentor to Yellow and White Belts, as well as assist Black Belts.
- Work with project teams to optimize existing technologies on line at optimal operating conditions.
- Practice the art and science of solving process centric problems through the analysis of performance data.
- Implement technical leadership capability to improve the performance of an existing industrial or commercial process, regardless of complexity or output volume
- Solve specific process-oriented or design-centric problems that have a negative impact on customer satisfaction, operational capability, output capacity, cycle time and other performance-related metrics.



## **Target Audience**

This program of study has been designed for individual contributors and managers seeking vertical mobility or pursuing horizontal opportunities within their respective fields of practice. The successful candidate enjoys working with data and solving problems, as well as working in a project-based, team- oriented environment. Basic arithmetic and computer skills are essential. In this context, a rudimentary understanding of Excel is highly recommended, but not essential. Furthermore, a most rudimentary understanding of algebra is a plus, but not required. Generally speaking, the successful completion of any undergraduate degree program will likely support the academic demands of this program.

## **Program Goals**

Upon completion of this program of study, the candidate will be able to successfully:

- Practice the Six Sigma DMAIC methodology and the related set of analytical tools.
- Apply the Lean Six Sigma knowledge and skills in support of work-team goals, objectives and tasks
- Implement the DMAIC methodology and tools to accomplish Green Belt level projects.
- Utilize the principles and practices of Lean Six Sigma to better frame and solve daily problems.
- Improve business value for the customer and provider in a concurrent and synergistic way.

## **Program Focus**

The Lean Six Sigma Green Belt program of study will focus on several key areas:

- Six Sigma principles, practices, deployment strategies and implementation tactics.
- Lean principles, leadership and change management.
- Basic statistics, benchmarking methods, process control techniques, process diagnostic methods and variable research methods.
- Types and uses of performance data, sampling schemes and data collection.
- Project success criteria, charter elements, execution milestones and review guidelines.
- Principles and practices associated with process characterization and optimization.



## Who is the Six Sigma Management Institute

The Six Sigma Management Institute was founded by Dr. Mikel J. Harry, the co-creator of the Six Sigma methodology. For over 20 years, we have coached hundreds of companies and trained thousands of individuals both with goal of helping them achieve the highest level of performance in their industries and professional careers. During these highly complex and data-driven times, we believe than every individual should be knowledgeable of the frameworks and the tools required to dive deep into data and re-emerge with valuable information, to help their company and themselves achieve breakthrough improvements. SSMI's mission is to provide the necessary frameworks and tools to enable any company enhancing the quality of their products, services and ultimately to increase the satisfaction of their clients.

# **Program Architect**

Dr. Harry has been widely recognized as one of the original architects and pioneer of Six Sigma inside Motorola at which he was responsible for the research and development of advanced engineering and statistical models. All the training offered by SSMI are the result of 30 years of application of these models. Even though many companies worldwide now offer Lean and Six Sigma trainings, SSMI is the only Institute in the world to possess the original material and framework which made this methodology one of the most successful and powerful in the world.



## Certification Path

In order to obtain an SSMI® Lean Six Sigma Green Belt Certification each and every candidate must complete the following steps:















# Online Self - Paced or Class Training

The total instructional time for the SSMI® Lean Six Sigma Green Belt Training is 10 days (classroom) or 80 hours (online). Of course, for the online format participants can take the time they need and set their own schedule.

#### Knowledge Assessment Exams

Completion of 17
Knowledge Assessments
Exams. Each module
assessment comprises
of 3 to 84 questions which
participants need to score
more than 70%

## Digital Training Project

Completion of Digital Training Project. The assessment comprises of 151 questions and the pass mark is 70%

# SSMI International Certification

Upon the completion of every requirement the candidate will receive the certificate for the SSMI® Lean Six Sigma Green Belt Training Program.



## **Program Modules**

The body of knowledge associated with this program of study is organized into three primary segments: Global Concepts, General Practices and Technical Practices. In terms of structure, all program segments are comprised of core topics. The segments and topics for the Green Belt Training are as follows:

#### **Training Orientation**

- Excel Orientation
- Statistical Software Orientation
- Simulator Orientation

#### 1. Breakthrough Vision

- Content Overview
- Driving Need
- Customer Focus
- Core Beliefs
- Deterministic Reasoning
- Leverage Principle
- Tool Selection
- · Performance Breakthrough

#### 2. Business Principles

- Quality Definition
- Underpinning Economics

#### 3. Process Management

- Performance Yield
- Hidden Processes
- Measurement Power
- Establishing Baselines
- Performance Benchmarks
- Defect Opportunity
- Process Models
- Process Capability
- Design Complexity

#### 4. Installation Guidelines

- Champion Role
- Black Belt Role
- Green Belt Role
- White Belt Role
- Application Projects

#### 5. Application Projects

- Project Description
- Project Overview
- Project Guidelines
- Project Scope
- Project Leadership
- Project Teams
- Project Financials
- Project Management
- Project Payback

- Project Milestones
- Project Charters

#### 6. Value Focus

- Recognize Needs
- Define Opportunities
- Measure Conditions
- Analyze Forces
- Improve Settings
- Control Variations
- Standardize Factors
- Integrate Lessons
- Application Example

#### 7. Lean Practices

- Lean Thinking
- PokaYoke System
- 6S System
- 7W Approach
- Kaizer
- Value Stream Mapping
- 6M Approach
- A3
- Overview of Flow
- Hieiunka
- TPM
- Jidoka
- · Lean Wrap Up

#### 8. Quality Tools

- Variable Classifications
- Measurement Scales
- Problem Definition
- Focused Brainstorming
- Process Mapping
- SIPOC Diagram
- Force Field Analysis
- Matrix Analysis
- C&E Analysis
- Performance Sampling
- · Check Sheets
- Analytical Charts
- Pareto Charts
- Run Charts
- Multi Vari Charts
- Correlation Charts
- Run Charts
- Multi Vari Charts

- Correlation Charts
- Frequency Tables
- Performance Histograms
- Basic Probability
- Control Charts
- Concept Integration

#### 9. Basic Statistics

- Performance Variables
- Statistical Notation
- Performance Variation
- Normal Distribution
- Distribution Analysis
- Location Indices
- Dispersion Indices
- Deviation Freedom
- Standard Transform
- Standard Z Probability
- Central Limit
- Standard Error
- Student's Distribution
- Standard T Probability
- Statistics Simulation

## 10. Continuous Capability

- Performance Specifications
- Cp Index
- Cpk Index
- Pp Index
- Ppk Index

### 11. Discrete Capability

- Defect Metrics
- Defect Opportunities
- Binomial Distribution
- Poisson Distribution
- Throughput Yield
- Rolled Yield

#### 12. Hypothesis Testing

- Statistical Inferences
- Statistical Questions
- Statistical ProblemsNull Hypotheses
- Alternate Hypotheses
- Statistical Significance Alpha Risk



#### 13. Confidence Intervals

- Mean Distribution
- Mean Interval
- Variance Distribution
- Variance Interval
- Proportion Distribution
- Proportion Interval

#### 14. Control Methods

- Statistical Control
- Control Logic
- Control Limits
- Chart Selection
- Chart Interpretation
- Variables Chart
- Attribute Chart
- Individuals Chart
- Proportion Chart
- Defect Chart

#### 15. Parametric Methods

- Mean Differences
- Variance Differences

#### 16. Chi - Square Methods

- Statistical Definition
- Model Fitting
- Testing Independence
- Contingency Coefficients
- Yates Correction
- Testing Proportions

#### 17. Survey Methods

- Research Design
- Information Sources
- Questionnaire Construction
- Formulating Questions
- Question Quality
- Sampling Plans
- Data Analysis

#### 18. Nonparametric Methods

- Nonparametric Concepts
- Median Test
- Runs Test

#### **Digital Training Project**

- Recognize Phase
- Risk Analysis
- Project Introduction
- Define Phase
- Measure Phase
- Analyze Phase
- Improve Phase
- Control Phase
- Survey Analysis



# Benefits of an SSMI® Lean Six Sigma Certification



#### **Better Execution**

Six Sigma links strategic initiatives to operational improvements to create efficiencies for your business.



#### **Build Customer loyalty**

Six Sigma helps to target your customer needs so you can improve the things that matter most to your customers.



#### **Create Greater Returns**

Six Sigma helps to lower the operational costs and reduce the turnaround time in delivery of products and services to bring about higher customer satisfaction.



#### **Certifies your Talent**

A Lean Six Sigma Certification is the proof that you have the experience and skills to deliver quality service that matches customer expectations.



#### Improves your work performance

Professionals with Lean Six Sigma skills earn close to \$120,000 with global opportunities.



#### **Opens Doors**

A Lean Six Sigma credential can get you access to globally renowned companies of your choice.



#### **Applies Everywhere**

Six Sigma Certifications are based on achieving excellence while providing quality services. The concepts and techniques can be adapted to any real-world challenge across industries, market segments and geographies.

## Contact Us



infoeurope@ssmi-europe.com



www.ssmi-europe.com

LONDON | 1st Floor 10 Philpot Ln, United Kingdom, EC3M 8AA

 ROME
 | Via Antonio Stoppani 15, Italy, 00197

 PHOENIX
 | 3370 Hayden Rd. suite, AZ 85251

COLOMBO | 20/3, Cooray Mw, Rajagiriya, Sri Lanka, 10100